

**From:** [Elaine Ibbotson](#) on behalf of [Michelle Hazlewood CBII](#)  
**To:** [Tania Jardim](#)  
**Subject:** RE: The Bell, 915 Christchurch Road, BH7 6AX (M218673) (SEA36/20)  
**Date:** 05 July 2024 15:00:19  
**Attachments:** [~WRD1585.jpg](#)

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Dear Sirs

We act on behalf of Marston's Plc and would be obliged if you would take this email as a representation on behalf of the company in respect of the Review application which has been issued against the aforementioned premises.

As you are aware these premises form part of Marston's Plc estate. That estate is broken into three distinct sectors and as well as having a global number of sites in the region of 1400 there are a significant number which operate under agreements whereby Marston's contract with an operator who is subsequently appointed to the Premises Licence as the Designated Premises Supervisor. That individual is the General Manager of the site and in day to day control of its operations. However, Marston's Plc retain a high level of control over the day to day operation of the site and in particular in ensuring compliance with legislation be that licensing or in respect of the safe operation of the premises. Marston's Plc also take responsibility in relation to the provision of facilities and cover matters such as business rates and Premises Licence annual fees. This type of agreement is known as a Partner Agreement. Indeed Marston's were one of the first companies to initiate the existence of this high bred model of operation which provides an opportunity for enterprise by the partner but control of critical features by Marston's Plc along with significant support structure for those acting in partnership with the company. As a company they place great stall by the professionalism of their systems and particularly those which touch upon regulatory matters.

They also set out to cooperate very closely with the authorities over matters affecting their estate and such cooperation manifests itself in an ongoing basis particularly with enforcement agencies.

Our clients have worked with Dorset Police in various locations and have shown themselves to be proactive, sensible and diligent in their approach.

The seriousness of the Review application is known to Marston's Plc, in this instance the Area Manager has sought to work closely with Dorset Police to support the current partner. In relation to the allegations made both Marston's Plc and the DPS have questioned themselves as to what other steps could have been undertaken and whether there were any breaches of the Premises Licence. Full details of the incident and the steps taken by both staff, the DPS and the company subsequently will be provided during the course of the Premises Licence Holders evidence. Marston's do not condone or accept the actions of the aggressor who returned to the premises but do seek to support their partners in the operation of the premises and to understand what steps can be taken in such circumstances which are in part beyond their control.

Should this matter proceed to a Review hearing, we will attend that hearing on our clients behalf with senior representatives of the company who will be able to confirm the foregoing and add further detail to it. Furthermore, we can address any additional matters which arise or are within the papers generally.

We understand that at this point in time, no other representations have been received over and above that initiating the Review.

We would be grateful if you would kindly acknowledge safe receipt of this email and its status as a representation furthermore that it was received during the representation period.

We reserve the right to file further documentation along with a Written Submission in support of Marston's Plc's position and can ensure you that in the intervening period we will continue

to liaise with the statutory authorities with a view to trying to achieve a mutually acceptable resolution to the situation.

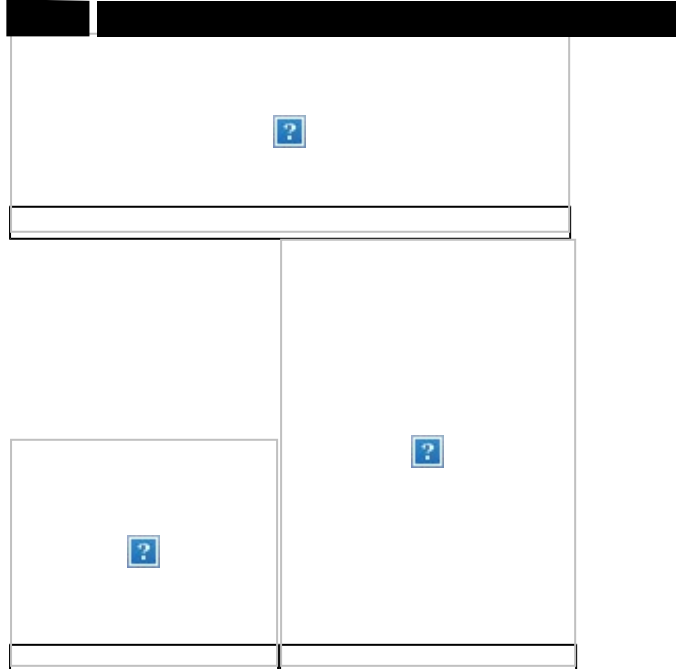
Yours faithfully

**Michelle Hazlewood**

Partner

Sent by Sue McCourt

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